

## Z HD On-Air ServicePak

### Z Series HD Transmitter Commissioning

*Harris is offering a special program to get you on the air with HD Radio with your new Z HD series Radio Transmitter.*

Our Field Service Department is the industry's leader in Transmitter system installations and commissioning. Harris Field Service has set the standard in Radio Transmitter installations & support for over 40 years. With our new, expanded capacity for the U.S. HD build-out, we are set to redefine the standard for years to come. Now, Harris introduces our **HD On-Air ServicePak** A program designed to ensure optimal performance of your Radio Transmission system.

#### FEATURES / BENEFITS

- ◆ Transmitter site inspection by an experienced Harris service representative.
- ◆ Comprehensive written report identifying required and recommended site improvements for performance and / or product protection
- ◆ Transmitter checkout and commissioning.
- ◆ Performance measurements recorded and provided to Station.
- ◆ 1-year Service Contract Extension beyond the Standard Warranty agreement

**Total Investment \$5950**



#### 1 Year Service Agreement Includes

- ◆ Free replacement transmitter parts for one year beyond the Warranty Period
- ◆ Free repair (parts & labor) of the HD system at the Quincy Repair Center for the FlexStar™exciter, Importer & Exporter.
- ◆ 10% discount on field service on-site labor for your ZHD transmitter. Based on standard field service rates at the time of deployment.
- ◆ Should there be a conflict between this offer and the Harris Corporation Standard Terms and Conditions of Sale for Broadcast Communications Division; the terms of this offer shall govern.

Contact your Harris salesperson today to find out how you can have the sweetest sounding HD Radio solution with the peace of mind that your investment in the future is operating optimally. HD Radio is a trademark of iBiquity Digital Corp. Z HD is a trademark of Harris Corp.



## Unparalleled Field Service

Our staff of factory trained experienced engineers are available to travel to your location to meet your requirements. Harris offers a large selection of on site services including:

- ◆ Turnkey installations
- ◆ Installation assistance and commissioning
- ◆ After warranty maintenance programs
- ◆ Equipment repairs

Harris Field service has performed installations of Radio and Television transmitters for 1 Kilowatt up to 2 Megawatt worldwide. Harris Field service stands by to perform needed maintenance and emergency repairs to any Harris manufactured equipment still in support and production today. We also utilize the latest in test equipment to perform diagnostic and performance checks of customer equipment installed in the field as part of the service we provide.



## Responsive Customer Support

Harris provides unrivaled long-term customer support for users of Harris-branded hardware and Harris-developed software solutions. Our customers can call Field Service during our regular business hours, 8-5 M-F. Customers who require off-air emergency support can call 24 hours a day, 7 days a week and be connected with an on-call engineer. In addition our Premier Customer Service Web Site offers service bulletins, manuals and complete documentation at [www.broadcast.harris.com](http://www.broadcast.harris.com) and click on the Premier link.



## Emergency Parts Service

Harris offers 24/7 emergency parts ordering through our Service Parts department. Harris' multi-million dollar inventory of spare parts enables us to respond quickly to the large installed equipment base around the world. Our parts department is staffed around the clock, every day of the year, to ensure your emergency or general maintenance parts order is handled on a timely basis. We've also made it simple and convenient to purchase selected transmitter spares and parts online, visit [www.broadcast.harris.com](http://www.broadcast.harris.com) and click on the Premier Customer Service link..



## Factory Repair Services

Harris' in-house technical repair facility provides our customers with the best repair, refurbishment, and upgrade opportunities available. Staffed by technically expert and product knowledgeable engineers and technicians, we perform services ranging from simple troubleshooting and component replacement to complete overhauls and refurbishments of all types of transmitter equipment. Our process includes testing your equipment using original factory test procedures. No repaired equipment will be returned until it performs to "as new" functionality, or we will contact you to explain the problem and work out an alternative course of action.



## World Class Training

Investing in the industry's most advanced and dependable broadcast equipment is the first step to building a reliable and efficient operation. The second is to secure the knowledge to operate and maintain your equipment for peak performance and long service. That's why Harris founded the world's only Broadcast Technology Training Center in Quincy, Illinois in 1975. We offer over 30 regularly scheduled RF training programs for engineers at all levels of experience. We'll even customize programs for your special needs and conduct them on your site or in our facilities. It's no wonder that thousands of broadcasters from all over the world have been trained by Harris.

